



# Noah's Ark Animal Hospitals

Dale City Animal Hospital  
2980 Dale Boulevard  
Woodbridge, VA 22193  
703-670-6181

Gunston Animal Hospital  
7685 Armistead Road  
Lorton, VA 22079  
703-339-7725

## INTERNET/MAIL ORDER VETERINARY SUPPLY COMPANIES DISCLOSURE

In light of the recent increase in Internet and mail order veterinary supply companies, it is necessary to educate you, our client, regarding the conditions/consequences you may face as a result of purchasing products from one of these companies.

We have been assured by the manufacturers of many of the products available through these vendors, including Novartis (the maker of Sentinel and Interceptor) and Merial (the maker of Frontline and Heartgard), that they **do not** sell their products to these vendors. Since quality control cannot be verified, conditions under which the products have been stored cannot be verified, and the expiration dates cannot be verified as authentic, there is **no guarantee** available on these products from the manufacturers. This means if your pet has an adverse reaction to a product purchased from an Internet or mail order company, or if the product fails to do what it is designed to do, for example, your pet contracts heartworms while on Heartgard, you cannot and will not be reimbursed or compensated in any way by the manufacturers. Nor are the veterinarians and/or staff of Noah's Ark Animal Hospitals accountable in any way for any health difficulties encountered by your pet while on *any* medication you purchase through such vendors.

I, \_\_\_\_\_, understand the above statements and the health risks posed to my pet(s) by my purchasing any medical products/medications through any agency against the medical advice of my licensed veterinarian. I further understand that I will not be entitled to compensation of any sort, either from the manufacturing company whose name may appear on the packaging or from the veterinarians/staff at Noah's Ark Animal Hospitals.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Date: \_\_\_\_\_

